

# Attendance Policy

In order to maximize the benefits of therapy, it is very important that all scheduled appointments be attended. The consistency of attending therapy sessions assures that the patient will obtain maximum treatment benefit and assist in meeting his/her goals.

A “no show”, “cancellation” or “late” appointment disrupts therapy schedules that impact both patient and therapist.

A “no show” is any missed appointment without a phone call to cancel the appointment. After three no shows that are not rescheduled, the patient may be removed from the therapy schedule.

A “cancellation” is any appointment cancelled within 24 hour notice. Any appointment that is rescheduled within the same week does not count as a cancellation. If attendance falls below 75%, there is a possibility that patient may be removed from the therapy schedule.

No shows and cancellations (less than 24 hour notice) with the exception of illnesses/emergencies will incur fees of \$30 for Speech Therapy, \$60 for Physical Therapy, and \$60 for Occupational Therapy. If multiple therapies are missed in one day, maximum charge is \$100 per patient per day.